

Francesco Castelli

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Marital status: Married | Nationality: Italian | MBTI: INTJ

WORK EXPERIENCE

01/2017 – Present

Axians redtoo AG

Prague, Czech Republic

Senior Project Manager

Currently managing a Teradata platform upgrade at Axians redtoo's biopharma customer MSD (Merck Sharp & Dohme Corp).

The project scope includes:

- Installation and setup of the new infrastructure in the company data center in the US
- Certification of the infrastructure in accordance to the company policies and external regulations
- Regression testing and migration of over 100 downstream applications
- Decommissioning of the previous platform
- Management of the 3rd party suppliers involved
- Responsible for a budget of over 4 MUSD

06/2014 – 10/2016

IBM Norway a.s.

Prague, Czech Republic

Program Manager, Transition and Transformation

- Managed the IBM Transition and Transformation Program supporting the Norsk Hydro ASA and Orkla ASA joint venture
- Led a program organization spread across 8 countries
- Responsible for overall budget of 1.5 MUSD

This program included the migration of 89 sites across Europe, Americas and Asia onto a common IT infrastructure, plus the global deployment of innovative services in the Mobility (Fiberlink's MaaS360) and Security areas (QRadar SIEM).

09/2012 – 06/2013

Interoute s.r.o.

Prague, Czech Republic

Manager, Project Management and Business Analysis

- Managed a team of 5 people (Business Analysts and Project Managers)
- Oversaw the portfolio of projects in the Systems Development department
- Managed business systems and software development projects and programs
- Led the definition and implementation of Project Management, Business Analysis and Change Management best practices

The majority of projects involved software development and system change across the Commercial, Service Delivery and Customer Support areas of Interoute. The systems in scope were all the CRM, NMS and Inventory systems in the company (i.e. Siebel, SMARTS/IONICS, SCOM and Cramer)

04/2012 – 08/2012

Interoute s.r.o.

Prague, Czech Republic

Principal Project Manager

- Provided full life-cycle project management for both standalone software development projects and within larger programs
- Liaised with stakeholders
- Identified, documented and maintained Business Cases
- Built and maintained effective cross-functional project teams
- Facilitated the definition of project scope, goals and deliverables
- Worked with Business Analysts, Solution Architects and systems development teams
- Contributed to the refinement of project, analysis and change management processes and practice

06/2010 – 03/2012

IBM Delivery Center Brno

Prague, Czech Republic

Project Manager

- Delivered global infrastructure projects for IBM customers with budget up to 1.5M Eur
- Managed multiple virtual teams across the globe
- Liaised with customers at CIO level

Typical projects included:

- Application migrations (i.e. Oracle eBusiness suite, M3/Movex, SAP)
- Site migrations from customer internal IT services to IBM
- Platform migrations
- Transition and Transformation for new customers (including set up of the delivery organization and datacenter infrastructure)

09/2009 – 05/2010

Sabbatical

Various locations

- Travelled around the world
- Conducted business planning/research for a number of startups

12/2007 – 08/2009	DHL information services Europe s.r.o. Freight product manager	Prague, Czech Republic
	<ul style="list-style-type: none"> ● Controlled the services portfolio offered to the European Freight business units ● Oversaw all the software development projects for the Freight products ● Managed matrix organization of more than 20 people ● Administered and maintained ecosystem of various suppliers near-shore and off-shore ● Successfully led project teams through major organizational change ● Expanded the product offering to existing and new clients - annual revenue grew 30% YOY to EUR 6.5M ● Designed and implemented initiatives that extended delivery capacity to match demand without sacrificing quality of services 	
03/2007 – 11/2007	DHL information services Europe s.r.o. Domain manager	Prague, Czech Republic
	<ul style="list-style-type: none"> ● Managed a team of 10 people responsible for the service support and delivery of business critical services ● Supervised technical acceptance testing, release to production and actuation of the service improvement programs ● Single point of contact for customers for all the matters related to the service delivery ● Improved customer satisfaction and experience through several optimizations of the support processes ● Led successfully two major releases of services deployed to 26 countries ● Awarded for outstanding performance 	
05/2006- 02/2007	DHL information services Europe s.r.o. Team leader	Prague, Czech Republic
	<ul style="list-style-type: none"> ● Actively contributed to the improvement of the incident management process in Prague data-center by closely cooperating with service desk and operations. ● Awarded for outstanding performance 	
10/2005 – 04/2006	DHL information services Europe s.r.o. Technical leader	Prague, Czech Republic
	<ul style="list-style-type: none"> ● Provided consultancy and expertise for all the projects related to the Shipment service ● Analyzed and resolved particularly complex problems affecting service availability and performance 	
03/2004 – 09/2005	DHL information services Europe s.r.o. Support and deployment analyst	Prague, Czech Republic
	<ul style="list-style-type: none"> ● Performed 2nd level support and deployment activities for a number of services delivered to the DHL Express business units ● Awarded for outstanding performance 	
02/2002 – 09/2003	Quattrobi s.r.l. Project manager	Livorno, Italy

EDUCATION

10/2002	University of Pisa Laurea degree in chemistry, with honours	Pisa, Italy
	<ul style="list-style-type: none"> ● Physical chemistry specialisation ● GPA 110/110 	

CERTIFICATES

- PRINCE2 practitioner certified Project Manager
- ITIL v2 Manager's Certificate in IT Service Management
- ITIL v3 Manager's Bridge Certificate
- MSP (Managing Successful Programmes) practitioner certification

SKILLS AND INTERESTS

Languages

Italian – native, English – excellent, Spanish – excellent, Czech – excellent, Russian – intermediate

Interests

Travelling - around the world trip in 2009, several self organized trips in 2013/2014

Theatre - attended a 3-year acting course and was part of a semi professional acting group for 10 years

Photography – professional level | Diving - PADI Divemaster certificate | Sky-diving (A license)